

Newsletter

Change of „Other Bank/Other Country button“ on TrustPay Payment Gateway

On December 15th we are changing the instructions for "Other Bank" and "Other Country" payments on TrustPay Payment Gateway for Instant Bank Transfers.

When your customer does not find his bank among the list of supported banks on the Payment Gateway, he chooses "Other Bank" tab.

From now on if you have a TrustPay account in EUR currency with IBAN granted and your customer is paying you in EUR currency, he will find under button "Other Bank" and "Other Country" payment instructions with your direct IBAN number.

This change will help to eliminate such payments ending up as unidentified.

Payment instructions

Please use the following beneficiary details to submit an order via your internet banking or in person at your local bank branch:

Beneficiary's name:

 Save as PDF

IBAN:

 Print

BIC:

 Send as email

Constant symbol:

Variable symbol:

You are making an interbank payment. It may take one or more work days for the payment to be processed.

Amount:

Payment description:

Failure to include the payment description will result in your payment not being identified.

Please note that if you do not wish to receive payments via "Other Bank" payment instructions, you will be able to switch off this option for your customers in Settings of your TrustPay Internet Banking. This feature will be available from December 15th.

In case you have any questions, please feel free to contact us at: support@trustpay.eu